



Guidelines on How to Access Your CB Alpha Trader Account on our Website or Digital Channels

Commercial Bank Website

1. Click [here](https://cbtrading.cbq.qa/Log in/en) or copy and paste it into your internet browser - <https://cbtrading.cbq.qa/Log in/en>
2. Log in to CB Alpha Trader with your username and new password
3. Accept the Terms and Conditions to proceed to your account

Access from the Apple App Store or Google Play

Simply download CB Alpha Trader App from Apple Store for iOS users or Google Play Store for Android users.



Access from CBQ Mobile App

You may access CB Alpha Trader through the CBQ Mobile App:

1. Log in to the CBQ Mobile App by entering your username and password or using your biometric credentials
2. Access the **'Services'** tab at the bottom of the screen
3. Click on the **'CB Alpha Trader'** icon under **'Account & Card Services'**
4. You will be directed to the log in page for CB Alpha Trader
5. Log in to CB Alpha Trader with your username and password
6. Accept the Terms and Conditions to proceed to your account

Alternatively, the CB Alpha Trader icon appears when accessing your trading current account transaction details (under the Accounts tab → Current Accounts starting with 4014 → CB Trading)

Access from Commercial Bank Retail Internet Banking

You may access CB Alpha Trader through Commercial Bank Internet Banking:

1. Click [here](#) to access Commercial Bank Internet Banking
2. Log in to your Commercial Bank Internet Banking using your username and password
3. Click on **'Investments'** under the main sub-heading **'My Accounts'**
4. Click on CB Alpha Trader
5. Log in to CB Alpha Trader with your username and password
6. Accept the Terms and Conditions to proceed to your account

Cash Transactions

Transfer funds to your CB Alpha Trading account conveniently through Commercial Bank's secure CBQ Mobile App and Internet Banking channels.

Transfer funds INTO your share trading account in 3 simple steps:

1. Log in to your CBQ Mobile App or Internet Banking using your CB banking username and password (or biometric log-in if activated)
2. Click on Transfer -> Between My Accounts
3. Click on **"Send to"** to select the account beginning with 4014 followed by **"Debit from"** as your active Current or Savings account (either QAR or USD, if available)
4. Funds transferred at prevailing exchange rates will be immediately available for trading in your share trading Current account once you log in to the CB Alpha Trader [platform](#)

Transfer funds FROM your share trading account in 3 simple steps:

1. Log in to your CBQ Mobile App or Internet Banking using your CB banking username and password (or biometric log-in if activated)
2. Click on Transfer -> Between My Accounts
3. Click on **"Send to"** to select your active Current or Savings account where you wish to receive the available funds followed by **"Debit from"** as your Current account beginning with 4014.

* Funds will be transferred at prevailing exchange rates on completion of the transaction. Funds from sale of securities are available depending on the settlement date, typically two international business days from transaction date.

Live Prices

- CB Alpha Trader Platform prices are 15 minutes delayed.
- You may subscribe to live prices/quotes by subscribing to the exchange under Account -> Other -> Subscriptions on the desktop version of the platform.
- Fill out the required information.
- Exchange subscriptions may take up to 48 hours to activate, depending on the exchange.

Desktop CB Alpha Trader Application:

CB Alpha Trader is an advanced downloadable desktop application that allows you to access our International Share Trading services. To download and enjoy the service, please choose one of the options below:

| For Windows: | For MAC: |
|--|---|
| <ol style="list-style-type: none">1. Click on the link below to download Windows desktop Application- link2. Click on Save File to open followed by Run for Security3. Click Allow This File to download -> OK to grant permission4. Click on Next -> Finish and Set Up5. Log in with username and password6. Accept the Terms and Conditions | <ol style="list-style-type: none">1. Click the link below to download the Mac desktop Application - link2. Click on Save to open and save the file3. Save the CB Trader icon in your Mac Applications folder4. Click on CB Trader Icon -> Accept Downloaded App7. Log in with username and password5. Accept the Terms and Conditions |

To reset your password, please send an email request to invsales@cbq.qa

Should you have any queries, please reach out to your Wealth Manager, Relationship Manager or email TradersIS@cbq.qa

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