

Get acquainted with your first national Prepaid Card!



Frequently Asked Questions

1- What is Himyan Prepaid Card?

Himyan card is the first national prepaid card with a registered Qatari brand, enabling customers to transact safely and securely within Qatar at all point of sales, ATMs, and local shopping websites.

2- How Do I load / reload fund in to the Himyan Prepaid Card?

Funds can be loaded into the card from either your CB account using Commercial Bank's Internet Banking or Commercial Bank's Mobile App or through any of Commercial Bank ATMs.

3- What currency can be loaded in to the Himyan Prepaid Card?

You can load fund in to the Himyan Prepaid Card with Qatari Riyals currency only.

4- What is the maximum balance on a Himyan card?

The Card balance at any time cannot be more than QAR. 30,000.

5- What type of transactions can I make with Himyan Prepaid Card.?

You can transact safely and securely within Qatar at all point of sales, ATMs, and local shopping websites.

6- Can I use Himyan Prepaid Card outside Qatar?

No, you can use it only within Qatar.

7- Is there any daily transaction limit set for Himyan Prepaid Card?

Yes, following are the limits set.

Transaction Type	Amount (in QAR)
Cash withdrawal - Single/Daily Limit	5,000
Purchase - instore / E-commerce - Single/Daily Limit	10,000

8- Is it safe to use Himyan prepaid card?

Yes, it is more secure since transactions are made locally via the NAPS network.

9- How do I apply for Himyan Prepaid Card?

If you have an account with us, you can apply from Commercial Bank's Internet Banking or Commercial Bank's Mobile App.

10- How do I get my Himyan Prepaid Physical Card?

You can get your Himyan Prepaid Card printed from CB self-service Card Printing Machine. Once you apply and your request is approved, you will get an SMS with the location of CB self-service card printing machine, where you can print the card.

11- How do I activate my Himyan Prepaid Card?

You can activate your card from Commercial Bank's Internet Banking or Commercial Bank's Mobile App or CB Self Service Card Printing Machines.

12- How do I check balance on my Himyan Prepaid Card?

You can check the balance , from Commercial Bank's Internet Banking or Commercial Bank's Mobile App or through any of Commercial Bank ATMs.

13- How can I manage my Himyan Prepaid Card?

Our Commercial Bank's Mobile App and Internet Banking Services can help you with managing your Himyan Prepaid Card for the following functions:

- Fund Load
- Block Card
- Reset PIN
- Replace Card

14- Is there any fees on Himyan Prepaid Card?

Yes, there is. For details on Fees & charges, please refer to our Tariff of charges available in our website www.cbq.qa.