The Commercial Bank (P.S.Q.C.)

Financial Results

For the year ended 31 December 2023



Forward Looking Statements

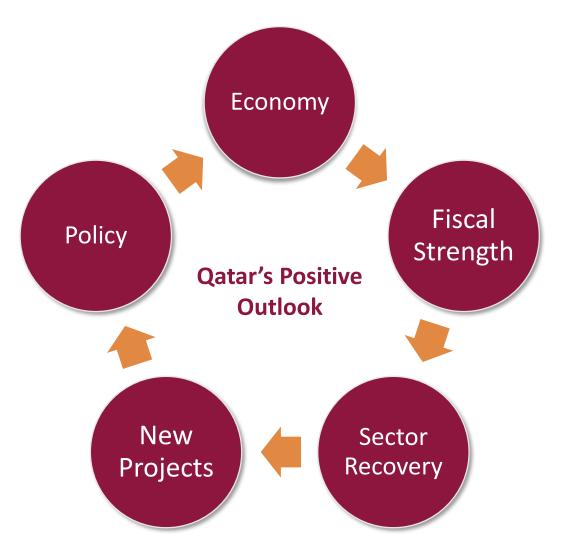
- This presentation and subsequent discussion may contain certain forward-looking statements with respect to certain plans and current goals and expectations of Commercial Bank and its associated companies relating to their future financial condition and performance. These forward-looking statements do not relate only to historical or current facts but also represent Commercial Bank's expectations and beliefs concerning future events. By their nature forward-looking statements involve known and unknown risks and uncertainty because they relate to future events and circumstances including a number of factors which are beyond Commercial Bank's control. As a result, Commercial Bank's actual future results or performance may differ materially from the plans, goals and expectations expressed or implied in such statements.
- Any forward-looking statements made by or on behalf of Commercial Bank speak only as of the date they are made. Commercial Bank does not undertake to update forward-looking statements to reflect any changes in Commercial Bank's expectations with regard thereto or any changes in events, conditions or circumstances on which any such statement is based. The information, statements and opinions contained in this presentation do not constitute a public offer under any applicable legislation or an offer to sell or solicitation of an offer to buy any securities or financial instruments or any advice or recommendation with respect to such securities or other financial instruments.

ECONOMY AND FIVE YEAR PLAN TARGETS

- CONSOLIDATED HIGHLIGHTS AND PERFORMANCE
- SUBSIDIARY PERFORMANCE



Qatar Outlook economy well positioned for 2024 and beyond



- Qatar continues to be one of the **world's largest LNG exporter**.
- Economic activity should continue to be supported by investment related to the North Field gas expansion and robust growth in logistics, manufacturing, and trade.
- The North Field gas expansion plans to **increase Qatar's LNG output** to **110 million tonnes per annum** (mtpa) by 2025 and thereafter to **126 mtpa** by 2027.
- **Qatar's GDP growth** is projected at **2.2 percent** in 2024, International Monetary Fund (IMF) said in latest World Economic Outlook report issued in October 2023.
- Qatar's non-hydrocarbon sector is projected to grow by 2.4 percent in revenue as compared to fiscal year 2023.
- Qatar approved its budget for the 2024 fiscal year, with particular focus on health and education sectors.
- Fitch Ratings has **revised the Outlook** on Qatar's Long-Term Foreign-Currency Issuer Default Rating (IDR) **to Positive from Stable** and affirmed the IDR at 'AA-'.
- Moody's had raised the country's credit rating from (Aa3) to (Aa2) with a stable outlook, while Standard & Poor's had raised the country's credit rating from (AA-) to (AA) with a stable outlook.
- The improvement in the country's credit rating confirms the **strength and flexibility of the local economy**, in addition to **the financial stability** witnessed by the country, which increases the country's **attractiveness to foreign investments** and contributes to **reducing the cost of borrowing** for the country and the institutions operating in it.
- Qatar has announced additional infrastructure projects worth QR70 billion (\$19.2 billion) in 2024 for achieving sustainable development and the strengthening of the national economy.

Our progress to date and next five year plan targets

Strategic intent		2016	5 Year 2021 Targets	2021 Actual	5 Year 2026 Targets	2023 Guidance	2023 Actual	2024 Guidance
CET1	CET1 :	9.7%	11.0% - 11.5%	11.7%	13.0% - 14.0%	12.2% - 12.7%	10.6%	11.5% - 12.0%
	CAR :	15.2%	16.0% - 16.5%	18.1%	18.5% - 19.0%	16.5% - 17.0%	14.9%	16.5% - 17.0%
Risk Management	NPL :	5.0%	4.0% - 4.5%	4.7%	2.5%	5.0 – 5.7%	<mark>5.9%</mark>	5.4 – 5.9%
	CoR :	164 bps	50 bps	111bps	60 - 80 bps	120 – 135 bps	105 bps	120 – 135 bps
Reshape loan book	Gov/public sector: Real estate :	10% 28%	16% 20%	18% 19%	25% 16%	15% - 18% 18% - 20%	15% 21%	18% - 20% 18% - 20%
Cost to Income	Consolidated :	45.7%	35%	24.1%	< 20%	< 23%	26.2%	< 26%
Ratio	Domestic :	40.2%	30%	20.5%	< 17%	< 20%	22.2%	< 21%
Return on Equity (ROE)	ROE:	2.7%	10%	10%	13% - 15%	12.5% - 13.0%	12.3%	12.5% - 13.0%

ECONOMY AND FIVE YEAR PLAN TARGETS

- > CONSOLIDATED HIGHLIGHTS AND PERFORMANCE
- SUBSIDIARY PERFORMANCE



Executive Summary

St	rategic Focus	Progress
	Results	 Net profit of QAR 3,010.2 million, up by 7.1% compared to the same period in 2022. Operating income of QAR 5,489.5 million, up by 3.7%. Net interest margin (NIM) is improved to 2.8%, up by 10 basis points. Return on average assets (ROAA) has improved to 1.8% as compared to 1.7% in 2022. The Group reported a non-cash "net monetary loss" of QAR 335.0 million in 2023 as a result of application of hyperinflation accounting to Alternatif bank in accordance with International Accounting Standards (IAS) 29. Total assets of QAR 164.4 billion, down by 2.7%. "The Most Innovative Bank" award in the Middle East by World Finance. "The Fastest Growing Brokerage House" award in Qatar by International Finance.
	Capital & Funding	 CET1, Tier 1 and Total Capital Ratios at 10.6%, 14.1% & 14.9% respectively, as compared to 11.6%, 15.6% and 17.3% at 31 December 2022. Successful issuance of first-ever Qatari Riyal denominated international bond of a total size QAR 429 million. Low-cost deposits were 33.6% of total customer deposits compared with 36.4% in FY 2022.
	Reshaping Loan Book	 Consolidated loan book contracted by 6.7% to QAR 91.5 billion at 31 December 2023 compared with QAR 98.0 billion at 31 December 2022. The main reason for the decrease was Alternatif bank, whose loans decreased due to the Turkish lira depreciation. At domestic level, the decrease was partly due to government repayments of temporary overdrafts. Focus remains on re-shaping profile of the lending book. Continued diversification of risk across a range of sectors including increasing exposure to government and public sector.
V	Provisioning	 Non-performing loan (NPL) ratio at 5.9% at 31 December 2023 compared with 4.9% at 31 December 2022. Loan coverage ratio (including ECL) decreased to 105.1% compared with 105.4% at 31 December 2022. Net cost of risk decreased to 105 bps compared to 121 bps in 2022.
Ø	Costs	 Consolidated cost to income ratio increased to 26.2% in 2023 from 21.5% in 2022 mainly due to inflation related and one-off expenses in Turkey and the Bank's continued digital investments. In Qatar, cost to income ratio increased to 22.2% in 2023 from 19.1% in 2022.
	Subsidiary	 Alternatif Bank reported net profit of TL 467.5 million (QAR 83.6 million) in 2023 compared to a net profit of TL 123.1 million (QAR 31.5 million) in 2022. The results were impacted by the hyperinflation accounting amounted to TL 2,349.0 million (QAR 335.0 million) in 2023 and TL 932.9 million (QAR 189.4 million) in 2022.

Financial Progress

		Qu	arterly movem	ent		Ŷ	early moveme	nt
	Q1 2023	Q2 2023	Q3 2023	Q4 2023	Variance Q4 2023 v Q3 2023 (%)	FY 2023	FY 2022	Variance FY 2023 v FY 2022 (%)
Operating Income	1,465	1,432	1,325	1,267	-4.4%	5,489	5,294	3.7%
Costs	-440	-345	-294	-363	23.4%	-1,441	-1,138	26.6%
Operating Profit	1,026	1,087	1,031	905	-12.3%	4,049	4,156	-2.6%
Net Provisions*	-273	-302	-146	-196	34.3%	-917	-1,263	-27.4%
Share of Associates' Results	70	76	82	67	-17.8%	294	222	32.3%
Non-Cash Net Monetary Loss	-42	-51	-133	-109	-17.6%	-335	-189	76.9%
Тах	-29	-7	-23	-22	-6.8%	-80	-114	-29.8%
Net Profit	751	803	811	645	-20.5%	3,010	2,811	7.1%
Lending Volume	94,440	89,392	91,512	91,490	-0.02%	91,490	98,016	-6.7%
Deposit Volume	76,063	76,105	74,742	76,541	2.4%	76,541	83,167	-8.0%
NIM	2.8%	2.7%	2.7%	2.9%	0.2%	2.8%	2.7%	0.1%
C/I Ratio	30.0%	24.1%	22.2%	28.6%	6.4%	26.2%	21.5%	4.7%
COR (bps) – net	66	157	63	139	76	105	121	-16
NPL Ratio	5.0%	5.5%	5.3%	5.9%	0.6%	5.9%	4.9%	1.0%
Coverage Ratio*	115.9%	118.6%	120.2%	105.1%	-15.1%	105.1%	105.4%	-0.3%
CET 1	11.7%	11.9%	11.7%	10.6%	-1.1%	10.6%	11.6%	-1.0%
Tier 1	15.2%	15.1%	15.3%	14.1%	-1.2%	14.1%	15.6%	-1.5%
CAR	16.4%	16.1%	16.4%	14.9%	-1.5%	14.9%	17.3%	-2.4%

*includes ECL

Movement in Loans and Advances

Key Movements	Dec 31, 2023 (QAR m)	Dec 31, 2022 (QAR m)	Movement Dec 23 vs Dec 22 (QAR m)	Movement Dec 23 vs Dec 22 (%)
Acceptances	5,634	4,218	1,416	34%
Alternatifbank Net Lendings	4,292	7,078	(2,786)	(39%)
MoF Overdraft	10	1,088	(1,077)	(99%)
Retail	11,211	10,882	329	3%
Corporate & International	70,343	74,750	(4,407)	(6%)
Net Loans & Advances to customers	91,490	98,016	(6,526)	(7%)

• We continue to focus and grow the retail book which is helping our NIM.

- In addition, due to the situation in Turkey, decrease in Alternatif Bank loans has positive impact on net interest margin.
- Some of the reduction is planned as it is part of the derisking strategy.

Group Financial Performance – Year ended 31 December 2023

Group Profitability

QAR Million	FY 2023	FY 2022	%
Net interest income	3,867	3,963	-2.4%
Non-interest income	1,622	1,331	21.9%
Total costs	(1,441)	(1,138)	-26.6%
Net provisions	(917)	(1,263)	27.4%
Share of associates' results	294	222	32.3%
Non-cash net monetary loss	(335)	(189)	-76.9%
Тах	(80)	(114)	-29.8%
Net profit after tax	3,010	2,811	7.1%

Consolidated Balance Sheet

QAR Million	FY 2023	FY 2022	%
Total assets	164,376	168,902	-2.7%
Loans and advances	91,490	98,016	-6.7%
Investment Securities	30,762	29,835	3.1%
Customer Deposits	76,541	83,167	-8.0%
Total Equity	24,406	24,171	1.0%

Performance Ratios

	FY 2023	FY 2022
ROAE	12.4%	12.0%
ROAA	1.8%	1.7%
NIM	2.8%	2.7%

Capital

QAR Million	FY 2023	FY 2022
RWA (QAR million)	121,274	125,475
CET 1 ratio (Basel III)	10.6%	11.6%
Total Capital ratio (Basel III)	14.9%	17.3%

Leader in Digital Innovation Driving Customer Experience and Cost Benefits



Corporate

- Best Cash Management Bank (2016 2021) from The Asian Banker
- Best Transaction Bank in Qatar (2018-2021) from The Asian Banker
- Best Trade Finance Service (2019 23) from Global Finance
- Best Mobile Banking App (2021-22) from Global Finance
- Best Bank for Corporate Banking in Qatar from Euromoney (2022)
- Best Integrated Corporate Banking Site from Global Finance (2022)
- Market Leader in Qatar in Corporate Banking from Euromoney Digital Rankings (2022)
- Best Leading Corporate for Investor Relations in Qatar from MEIRA Annual Conference & Awards (2022)
- The Most Innovative Mobile Trading App award in Qatar by International Finance (2023)
- The Fastest Growing Brokerage House award in Qatar by International Finance (2023)
- The Best Digital Bank for Trade Finance Services award in Qatar by Global Finance (2023)
- The Best Corporate Mobile Banking App award in the Middle East by Global Finance (2023)

Retail

- The "Serving Business Owners" in Private Banking and Wealth Management in Qatar Euromoney (2021 22)
- Best Mobile Banking App from Global Finance (2021)
- Best Mobile Banking App from International Finance (2023)
- Best in Social Media Marketing and Services from Global Finance (2021-22)
- Best Online Deposit, Card and Investment Product Offerings from Global Finance (2022)
- Best User Experience (UX) Design from Global Finance (2022)
- Best Open Banking APIs from Global Finance (2022)
- Best in Social Media Marketing and Consumer Services in the world from Global Finance (2021-22)
- Market Leader in Qatar in Digitals Solutions from Euromoney Digital Rankings (2022)
- The Best Consumer Mobile Banking App award in Qatar by Global Finance (2023)

Innovation

- The Most Outstanding Innovation in Fraud Detection award in the world from Global Finance (2022)
- Most Innovate Mobile Trading App from International Finance (2021-2022)
- Best Bank in Qatar from Global Finance (2019, 2021-22)
- Best in Social Media Engagement in the Middle East from The Asian Banker (2021)
- Bank of the Year in Qatar from The Banker (2022)
- Best Customer Service Initiative from International Finance (2023)
- Most Innovative Mobile Banking App in the world from Global Finance (2023)
- The Most Innovative Bank award in the Middle East by World Finance (2023)

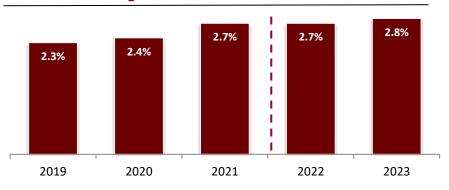


Earnings Performance – Year ended 31 December 2023

Profitability

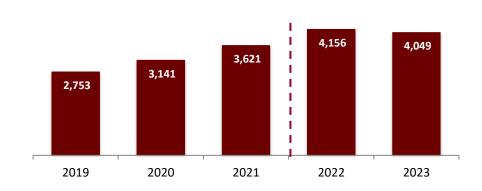
- Net interest income decreased by 2.4% to QAR 3,867.3 million in FY 2023 v FY 2022.
 - NIM improved to 2.8% in FY 2023.
- Non-interest income up by 21.9% to QAR 1,622.2 million in FY 2023 v FY 2022.
 - The overall increase in non-interest income was mainly due to the higher investment income which increased by QAR 247.0 million due to unrealized mark to market movement in investments.

Net interest margin



Net interest income as a % of average interest earning assets, including (i) Loans and advances to customers (ii) bonds and (iii) loans to other credit institutions

Operating Profit



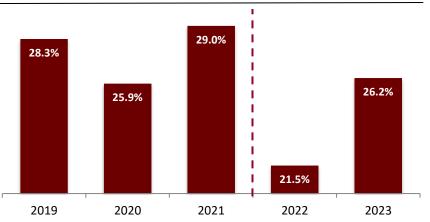


Slight increase in cost income ratio due to increase in inflation related costs in Turkey as well as continued investment in digital and service proposition

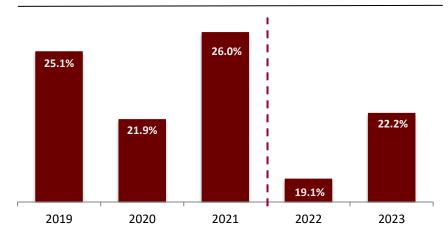
Operating Expenses

- Cost to income ratio increased to 26.2% in FY 2023 from 21.5% in FY 2022.
- The cost increase is mainly on account of Turkey inflation related and one-off expenses and the Bank's continued digital investments.
- Of the cost increase, QAR 141.0 million pertains to cost increase in Alternatif Bank.
- In Qatar, cost to income ratio increased to 22.2% in FY 2023 from 19.1% in FY 2022.
- Continued focus on digital processes and tight expense management.

Cost to Income Ratio Consolidated



Cost to Income Ratio Domestic



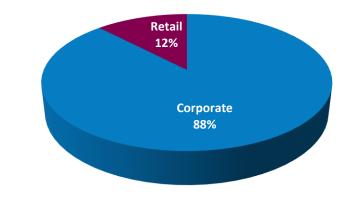


Improved loan book structure

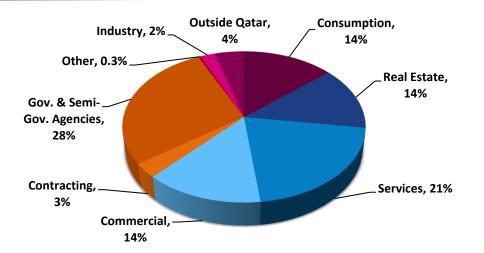
Summary

- Loans to customers decreased by 6.7% to QAR 91.5 billion.
- The reason for the decrease was Alternatif bank, whose loans decreased due to the Turkish lira depreciation. At domestic level, the decrease was partly due to government repayments of temporary overdrafts.
- Focus continues on diversifying loans and improving market share in Government and Public sector.

Loan book breakdown by division – December 2023



Qatari banks credit facilities breakdown by sector – November 2023



Loan book breakdown by sector – December 2023

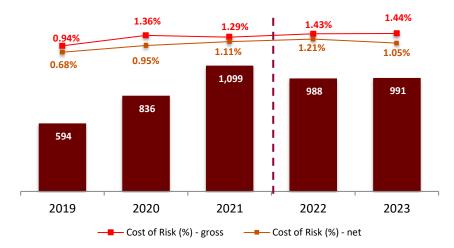
Sector	Dec 2023	Dec 2022
Govt and Public Sector	15%	15%
Industry	7%	8%
Commercial	17%	17%
Services	26%	28%
Contracting	3%	4%
Real Estate	21%	21%
Consumption	9%	5%
Others*	2%	2%
	100%	100%

Asset Quality – 31 December 2023: Continued Prudent Approach on Provisioning

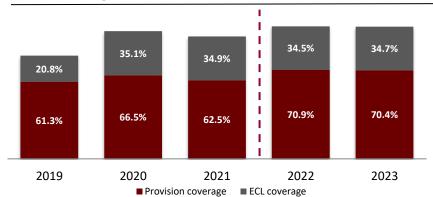
Summary

- Net provision charge for loans and NPLs of QAR 990.7 million vs QAR 987.6 million in FY 2022.
 - QAR 912.8 million for Corporate
 - QAR 108.9 million for Retail
 - QAR 31.0 million provision reversal for Alternatif Bank
- NPL ratio increased to 5.9% as at 31 December 2023 from 4.9% as at 31 December 2022.
- Net Cost of Risk decreased to 105 bps in 2023 Vs 121 bps in 2022.
- Loan coverage decreased to 105.1% from 105.4% in December 2022.
- Risk reserve maintained at 2.5% of total loans and advances in addition to credit impairment losses and interest is suspense. Risk reserve stands at QAR 2.3 billion as at 31 December 2023.

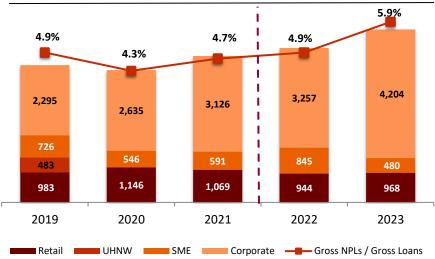
Net Provision Charge for Loans and NPLs (QAR million)



Loan coverage ratio



Non-performing loan ('NPL') ratio (90 day basis)





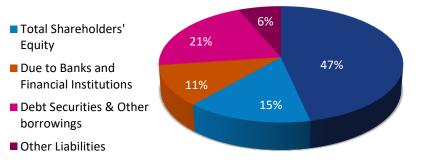
Funding : Continue to build up diverse sources of funding

Summary

- Customers' deposits at QAR 76.5 billion, down by 8.0% vs
 December 2022 representing 46.6% of the total balance sheet.
- Well diversified funding mix
- Total equity represents 14.8% of funding mix.

Total funding mix – 31 December 2023

Customers' Deposits



Debt issued and other borrowed funds

Issuance Type (QARm)	Dec-23	Dec-22
Subordinated Notes	731	731
EMTN	6,948	9,872
Senior Notes	48	112
Other loans (including CPs)	26,439	17,105
Total	34,166	27,820

Commercial Bank credit ratings

Rating		gn Ccy sits/IDR	Bank	Outlook	Date
Agency	LT	ST	Strength		
Moody's	A2	P-1	ba1	Stable	Dec 23
Fitch	A-	F2	bb+	Positive	Jul 23
S&P	A-	A-2	bbb-	Stable	Oct 23

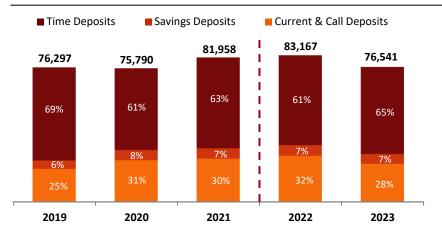


Well diversified deposit portfolio

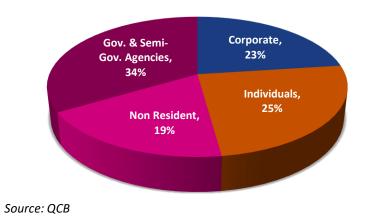
Summary

- Diversified deposit mix with Government and Semi-Government at 31%, corporate at 28% and individuals at 29%
- Current and Savings accounts deposit composition at 35% of the deposit base.
- The mix of Qatar non-resident deposit is 11%.

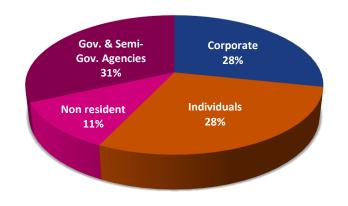
Customer deposits (QAR million)



Qatari banks deposits breakdown by sector – November 2023



Deposits by customer type – December 2023

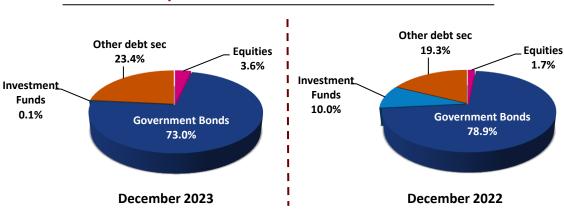




Investment Portfolio – 31 December 2023: High asset quality with 73% of the portfolio invested in HQLA Government Bonds

Summary

- Investment portfolio at QAR 30.8 billion at December 2023, was similar level to QAR 29.8 billion at December 2022.
 - Investments in highly rated Sovereign Bonds provides stability to the portfolio and makes it less volatile.
- 73.0% Government Bonds.
- 82.0% AAA+ to A- rated securities.

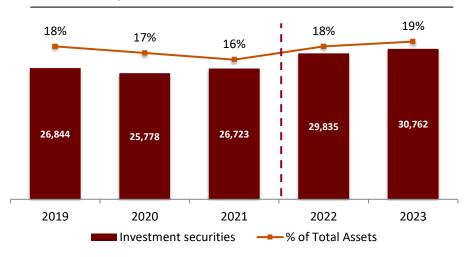


Investment portfolio - 31 Dec 2023 vs 31 Dec 2022

Investment portfolio by credit rating

Credit Rating	Portfolio Weight
AAA+ to A-	82.0%
BBB+ to BB-	4.3%
B+ to B-	5.5%
Unrated	8.2%

Investment portfolio evolution (QAR million)





Capitalization Levels – 31 December 2023

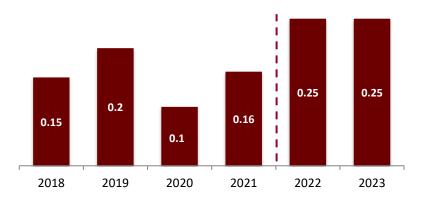
Summary

• During the year, movement in CAR is as follows:

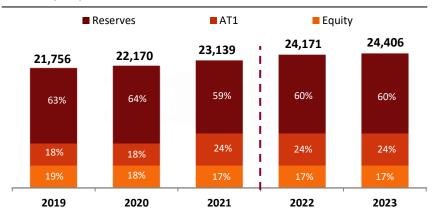
Opening CAR	17.3%
Movements:	
Employee incentive phantom scheme	
shares	-1.1%
Fair value reserve and other reserves	-0.2%
Investment in AT1	-0.8%
Others	-0.3%
Closing CAR	14.9%

• The directors have declared dividend of QAR 0.25 per share for approval at AGM.

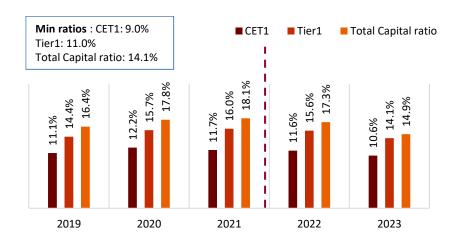
Dividend distribution per share (QAR)



Total Equity (QAR million)



Capital Adequacy Ratio (Basel III)



19

Commercial Bank Financial Performance – Year ended 31 December 2023 (CB Domestic)

Profitability

QAR Million	FY 2023	FY 2022	%
Net interest income	3,528	3,547	-0.5%
Non-interest income	1,289	1,192	8.1%
Total costs	(1,069)	(907)	-17.8%
Net provisions	(886)	(1,227)	-27.7%
Net profit	2,860	2,604	9.8%

Balance Sheet

QAR Million	FY 2023	FY 2022	Var %
Total assets	158,393	159,870	-0.9%
Loans and advances	87,199	90,938	-4.1%
Investment securities	30,678	29,540	3.9%
Customer deposits	73,550	76,998	-4.5%
Total equity	25,363	26,421	-4.0%

Performance Ratios

	FY 2023	FY 2022
ROAA	1.8%	1.6%
NIM	2.7%	2.7%
Cost to income	22.2%	19.1%

Capital

QAR Million	FY 2023	FY 2022
RWA (QAR million)	110,241	111,697
CET 1 ratio (Basel III)	10.6%	11.6%
Total Capital ratio (Basel III)	14.9%	17.3%



Commercial Bank is committed to enhancing its Environmental, Social and Governance practices

Selected ESG highlights

- Inaugural Sustainable Finance Framework launched December 2023
- Formal sustainability governance: Management-level Sustainability Committee with Board-level oversight
- ESG risk assessment criteria on lending and investment
- Remuneration linked to ESG
- First bank in Qatar to introduce deferred bonuses for Executive Management with provisions for malus and clawback
- Mandatory bonus deferrals for Executive Management in performance rights
- Signatory to UN Global Compact

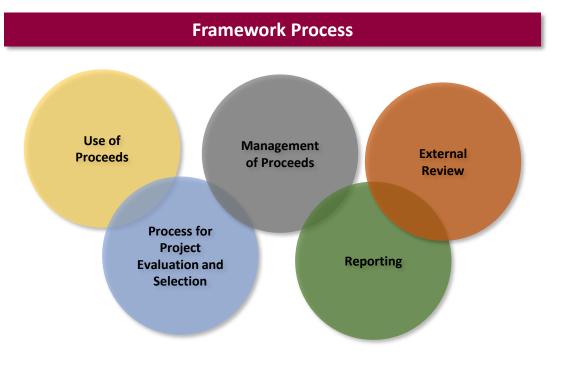
Sustainability strategy integrated with the corporate 5Cs



Commercial Bank's Sustainable Finance Framework

Purpose & Use

- To support the National Vision 2030 and Qatar's National Environment and Climate Change Strategy through enabling business growth and supporting our clients in their transition towards to sustainability.
- To use this Framework as the basis to issue Green, Social or Sustainability Bonds, Loans or other debt instruments ("Sustainable Financing Instruments").
- The relevant standards to be complied with are Green Bond Principles (GBPs), Social Bond Principles (SBPs), Sustainability Bond Guidelines (SBGs) from the International Capital Market Association (ICMA). Green Loan Principles (GLPs), Social Loan Principles (SLPs) from the Loan Market Association/Asia Pacific Loan Market Association (LMA/APLMA).



- Commercial Bank appointed Sustainalytics as the Second Party Opinion (SPO) provider to assess the Sustainable Finance Framework and its alignment with the GBPs, SBPs, SBGs, GLPs and SLPs and provided with their confirmation.
- Further the Bank will engage a third party reviewer to provide an annual assessment on the alignment of the allocation of funds with the Framework's criteria to provide timely and transparent information.



Commercial Bank's Sustainable Finance Framework

Eligible Categories

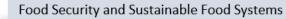
7 attantation Operation	Renewable Energy
	Clean Transportation
	Green Buildings
7 timestan	Energy Efficiency
6 CLANNESS AND SANTAGEN	Sustainable Water and Wastewater Management
12 INSTRUCTS DECEMPTION ADMINISTRATION	Pollution Prevention and Control

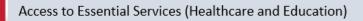
Eligible Green Categories

00



Employment Generation, and Programs Designed to Prevent and/or Alleviate Unemployment Stemming from Socio-economic Crises







Affordable Basic Infrastructure





ECONOMY AND FIVE YEAR PLAN TARGETS

- CONSOLIDATED HIGHLIGHTS AND PERFORMANCE
- > SUBSIDIARY PERFORMANCE



Alternatifbank Results – Full year ended 31 December 2023

Balance Sheet

TL million	12M 22	12M 23	%	
Assets				
Cash and Balances with Central Bank	6,935	9,900	43%	
Due from Banks	2,911	3,086	6%	
Loans and Advances	36,379	34,758	-4%	
Investment Securities	11,201	16,521	47%	
All Other Assets	3,991	6,535	64%	
Total Assets	61,417	70,799	15%	
Liabilities & Equity				
Due to banks	3,348	6,037	80%	
Customer deposits	31,711	24,229	-24%	
Other Borrowed Funds	18,595	28,852	55%	
Other Liabilities	2,726	3,593	32%	
Shareholders Equity	5,037	8,090	61%	
Total Liabilities and Equity	61,417	70,799	15%	

Profitability

TL million	12M 22	12M 23	%
Operating Income	2,546	5,580	119%
Operating Expense	-844	-2,170	157%
Provisions	-112	-111	-1%
Profit Before Tax	1,591	3,300	107%
Income Tax Expense	-535	-483	-10%
Net Monetary Loss	-933	-2,349	152%
Net Attributable Profit	123	467	280%

Alternatifbank of Turkey

- Operating income is at **5.6 billion TL** with **119%** YoY increase .
- Opex increase related with sticky inflation and indexation of expenses, 2023 YoY CPI at 64% (2022: 65%).
- Profit before tax increase at **107%.**
- Net Monetary Loss increase at 1.4 billion TL mainly due to increase in equity (appr. 3bn TL) and monthly CPI rates espeacially in Q3 23.
- 12M 23 Net Attributable Profit at TL 467 million TL with 280% increase.





