The Commercial Bank (P.S.Q.C.)
Financial Results
For the Half ended 30 June 2019



### **Forward Looking Statements**

- This presentation and subsequent discussion may contain certain forward-looking statements with respect to certain plans and current goals and expectations of Commercial Bank and its associated companies relating to their future financial condition and performance. These forward-looking statements do not relate only to historical or current facts but also represent Commercial Bank's expectations and beliefs concerning future events. By their nature forward-looking statements involve known and unknown risks and uncertainty because they relate to future events and circumstances including a number of factors which are beyond Commercial Bank's control. As a result, Commercial Bank's actual future results or performance may differ materially from the plans, goals and expectations expressed or implied in such statements.
- Any forward-looking statements made by or on behalf of Commercial Bank speak only as of the date they are made. Commercial Bank does not undertake to update forward-looking statements to reflect any changes in Commercial Bank's expectations with regard thereto or any changes in events, conditions or circumstances on which any such statement is based. The information, statements and opinions contained in this presentation do not constitute a public offer under any applicable legislation or an offer to sell or solicitation of an offer to buy any securities or financial instruments or any advice or recommendation with respect to such securities or other financial instruments.



- > CONSOLIDATED HIGHLIGHTS AND PERFORMANCE
- ➤ COMMERCIAL BANK FINANCIAL PERFORMANCE
- > SUBSIDIARIES AND ASSOCIATES FINANCIAL PERFORMANCE
- > STRATEGIC INTENT



## **Executive summary**

| Strategic Focus              | Progress  |
|------------------------------|---|
| Results                      | <ul> <li>Net profit growth of QAR 9.2% to QAR 934m for H1 2019 compared to H1 2018. Results were driven mainly by an increase in non interest income, lower costs and lower provisioning.</li> <li>Net operating profit increased by 6.8% to QAR 1,295m. ROAE increased to 9.0% in H1 2019, from 8.5% in H1 2018</li> <li>Best Cash Management Bank in Qatar for the third year in a row from "The Asian Banker"</li> <li>Best Transaction Banking service in Qatar from "The Asian Banker"</li> <li>Commercial Bank won the Asian Banker's 'Best Retail Bank in Qatar' award for the third year in a row</li> <li>'Financial Technology Innovation Award 2019' for the 60 Seconds Online Remittance service</li> </ul> |
| Capital & Funding            | <ul> <li>CET1 and Total Capital Ratios increased to 11.0% and 16.3% respectively as compared to 9.7% and 14.5% in H1 2018.</li> <li>Total consolidated deposits increased by QAR 5.6 bn, up 7.8% in H1 2019 vs Q4 2018</li> <li>LDR at 110.3% in H1 2019 as compared to 117.4% in Dec 2018.</li> </ul>  |
| Reshaping Loan Book          | <ul> <li>Consolidated loan book at QAR 84.8bn in H1 2019, up 1.4% v Dec 2018.</li> <li>Focus remains on re-shaping profile of the lending book, by diversifying risk across a range of sectors including decreasing real estate exposure and increasing exposure to government and public sector. Government sector has increased by 5%, real estate and contracting sectors were down by 2% and 4% respectively as compared to H1 2018</li> </ul>  |
| Provisioning                 | <ul> <li>NPL ratio reduced to 4.9% in June 19 compared to 5.6% in Dec 2018 due to cash recovery /settlement. Consequently, the loan coverage ratio (including ECL) increased to 96.2% as compared to 80.3% in Q1 2019.</li> <li>Cost of Risk reduced to 102bps in H1 2019 compared with 107bps in 2018.</li> </ul>  |
| Costs                        | <ul> <li>Consolidated Cost to Income ratio reduced from 33.9% to 29.9% and in Qatar from 28.9% in H1 2018 to 26.6% in H1 2019 led by digitisation, automation, productivity enhancements and operating income.</li> <li>Operating expenses reduced by QAR 69m (11.1%) vs H1 2018. This was mainly within the Qatar domestic business where costs reduced by QAR 36m (7.9%) vs H1 2018.</li> </ul>   |
| Subsidiaries<br>& Associates | <ul> <li>Despite the economic volatility, Alternatifbank reported net profit of TL 99m (QAR 64m) for H1 2019 compared to TL 77m (QAR 69m) in H1 2018.</li> <li>Injected USD 50 million capital in June 2019.</li> <li>NBO reported flat net profit of OMR 24m (CB's share QAR 83m) as compared to H1 2018.</li> <li>UAB continues to be an asset held for sale in H1 2019.</li> </ul>   |



## Progress against our 5-year plan: Net profit further increases quarter on quarter

|                   |         | (       | CB Consolidate | d       |         |         |
|-------------------|---------|---------|----------------|---------|---------|---------|
| QAR Million       | Q1 2018 | Q2 2018 | Q3 2018        | Q4 2018 | Q1 2019 | Q2 2019 |
| Operating Income  | 919     | 914     | 831            | 845     | 900     | 947     |
| Costs             | 311     | 309     | 272            | 281     | 278     | 274     |
| Operating Profit  | 608     | 604     | 559            | 564     | 622     | 673     |
| Provision         | 236     | 200     | 195            | 205     | 221     | 208     |
| Associates Income | 43      | 43      | 42             | 42      | 42      | 43      |
| Net Profit        | 405     | 450     | 405            | 403     | 431     | 503     |
| Lending Volume    | 92,728  | 87,195  | 84,783         | 83,702  | 85,161  | 84,845  |
| Deposit Volume    | 79,300  | 75,116  | 74,894         | 71,321  | 81,597  | 76,904  |
| NIM               | 2.3%    | 2.3%    | 2.0%           | 2.0%    | 2.0%    | 2.2%    |
| C/I Ratio         | 33.9%   | 33.8%   | 32.7%          | 33.2%   | 30.9%   | 28.9%   |
| NPL Ratio         | 5.3%    | 5.4%    | 5.5%           | 5.6%    | 5.6%    | 4.9%    |
| Coverage Ratio    | 86.4%   | 84.2%   | 83.6%          | 78.9%   | 80.3%   | 96.2%   |
| CET 1             | 9.3%    | 9.7%    | 9.7%           | 10.5%   | 10.9%   | 11.0%   |
| CAR               | 14.7%   | 14.5%   | 14.6%          | 15.5%   | 16.1%   | 16.3%   |



## **Group Financial Performance – Half year ended 30 June 2019**

#### **Group Profitability**

| QAR Million          | H1 2019 | H1 2018 | %      |
|----------------------|---------|---------|--------|
| Net interest income  | 1,218   | 1,328   | -8.3%  |
| Non-interest income  | 629     | 504     | 24.8%  |
| Total costs          | 552     | 621     | -11.1% |
| Net provisions       | 428     | 436     | -1.8%  |
| Associates income    | 85      | 87      | -2.3%  |
| Net profit after tax | 934     | 855     | 9.2%   |

#### **Consolidated Balance Sheet**

| QAR Million           | H1 2019 | H1 2018 | %     |
|-----------------------|---------|---------|-------|
| Total assets          | 141,292 | 139,887 | 1.0%  |
| Loan & advances       | 84,845  | 87,195  | -2.7% |
| Investment Securities | 23,347  | 21,704  | 7.6%  |
| Customers' deposits   | 76,904  | 75,116  | 2.4%  |
| Total equity          | 20,589  | 19,365  | 6.3%  |

#### **Performance Ratios**

|      | H1 2019 | H1 2018 |
|------|---------|---------|
| ROAE | 9.0%    | 8.5%    |
| ROAA | 1.3%    | 1.2%    |
| NIM  | 2.1%    | 2.3%    |

#### **Capital**

| QAR Million                     | H1 2019 | H1 2018 |
|---------------------------------|---------|---------|
| RWA (QAR million)               | 112,173 | 119,660 |
| CET 1 ratio (Basel III)         | 11.0%   | 9.7%    |
| Total Capital ratio (Basel III) | 16.3%   | 14.5%   |

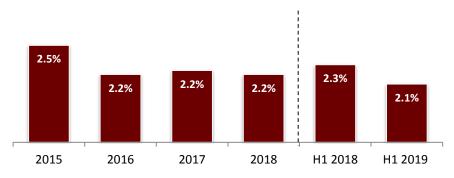


### **Earnings Performance – Half year ended 30 June 2019**

#### **Profitability**

- Net interest income down by 8.3% to QAR 1,218m in H1 2019 vs H1 2018.
  - ♦NIM reduced to 2.1% in H1 2019 vs 2.3% in H1 2018.
  - ◆However NIM has improved from 2.0% in Q1 2019 to 2.2% in Q2 2019.
  - Margins have been managed through active loan book repricing, and diversifying liquidity sources to minimize the increasing cost of funding.
- ♦ Non-interest income up by 24.8% to QAR 629m vs H1 2018
  - ◆Net fee income increased by 5.8% in H1 2019 to QAR429m with higher transaction banking fees and credit facility related fees.
  - ◆Net foreign exchange income up 143.5% to QAR 143m in H1 2019 vs QAR 59m in H1 2018 mainly due to FX income from Turkey operations.

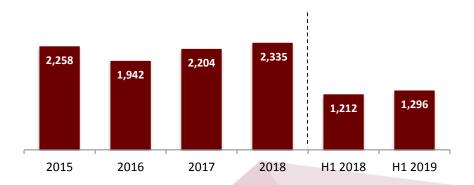
#### Net interest margin



Net interest income as a % of average interest earning assets, including (i) loans and advances to customers, (ii) bonds and (iii) loans to other credit institutions

IIS – Interest in Suspense

#### **Operating Profit**



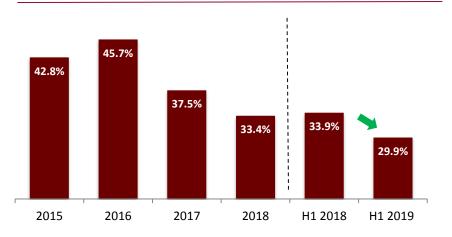


## Cost to Income Ratio improves as cost efficiency measures take effect

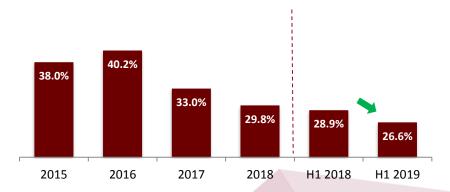
#### **Operating Expenses**

- ◆ Cost to income ratio lower at 29.9% v 33.9% in H1 2018 driven by a reduction in staff costs and G&A expenses.
  - ◆ Staff costs reduced by 5.2% to QAR 336m in H1 2019 v 2018.
  - G&A expenses decreased led by professional fees, and tighter control across all general and administrative spend.
- Continued focus on digital processes and tight expense management.
- ♦ In Qatar C/I Ratio reduced from 28.9% in H1 2018 to 26.6% in 2019.
- ◆ Alternatifbank C/I Ratio reduced from 50.7% in H1 2018 to 37.8% in H1 2019.

#### **Cost to Income Ratio Consolidated**



#### **Cost to Income Ratio Domestic**



<sup>\*</sup> Outsource service provider cost for 2017 was QAR 44m, which has now been brought in-house to subsidiary



## Improved loan book structure

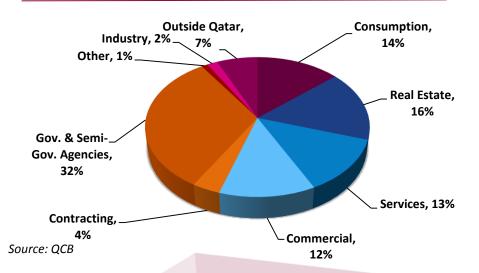
#### **Summary**

- ◆ Loans to customers at QAR 84.8bn, down 2.7% v H1 2018.
- Growth in governmental and public sectors
- Reduction in real estate and contracting sectors
- Loan book diversified across sectors
- Corporate customers represent 78% of total loan book
- ◆ Focus continues on improving market share in Government and Semi-Government.

#### Loan book breakdown by division (June 2019)



#### Qatari banks credit facilities breakdown by sector – May 2019 Loan book breakdown by sector – June 2019



| Sector                 | H1 2019 | H1 2018 |
|------------------------|---------|---------|
| Govt and Public Sector | 15%     | 10%     |
| Industry               | 9%      | 9%      |
| Commercial             | 10%     | 9%      |
| Services               | 29%     | 29%     |
| Contracting            | 4%      | 8%      |
| Real Estate            | 23%     | 25%     |
| Consumption            | 8%      | 8%      |
| Other                  | 2%      | 2%      |
|                        | 100%    | 100%    |



## Asset Quality – 30 June 2019: Significant decrease in provision for loan losses as impairment on legacy portfolio reduces

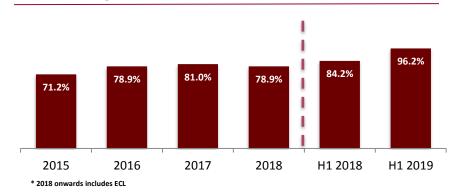
#### **Summary**

- ♦ Net Provision for loan loss of QAR 434m v QAR 428m in H1 2018
  - ◆ QAR 165m for Wholesale
  - QAR 153m for Retail
  - ◆ QAR 116m for Alternatifbank
- ♦ NPL ratio reduced to 4.9% from 5.6% in Q4 2018
- ◆ Loan coverage at 96.2% v 78.9% in Q4 2018

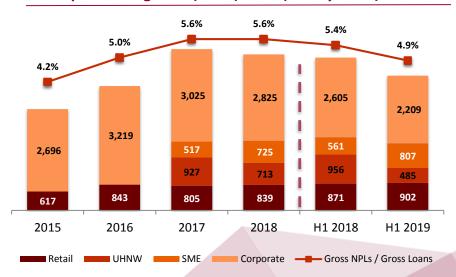
#### **Net Provision for loan loss (QAR million)**



#### Loan coverage ratio



#### Non-performing loan ('NPL') ratio (90 day basis)





## Investment Portfolio – 30 June 2019: High asset quality with 89% of the portfolio invested in HQLA Government Bonds

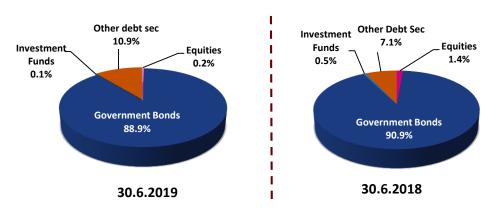
#### **Summary**

- ♦ Investment portfolio up 7.6% to QAR 23.3bn v H1 2018
  - Driven by Purchase of Government Bonds and other debt securities, offset by a decrease in the equity portfolio as we exit from non core business activities
- ♦ 89% Government Bonds and QCB T-Bills

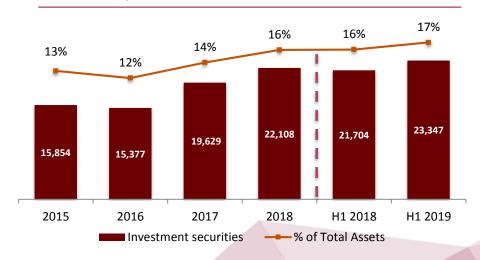
#### Investment portfolio by credit rating

| Credit Rating | Portfolio Weight |
|---------------|------------------|
| AAA to AA-    | 92%              |
| A+ to A-      | 2%               |
| BBB+ to BB    | 2%               |
| BB to B-      | 3%               |
| Unrated       | 1%               |

#### Investment portfolio – 30 June 2019 vs 30 June 2018



#### Investment portfolio evolution (QAR million)





## Funding: Continue to build up diverse sources of funding

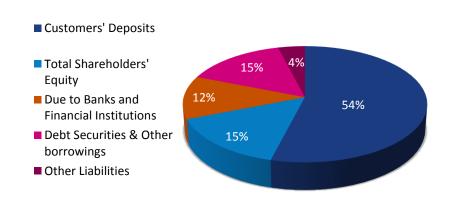
#### **Summary**

- ◆ Customers' deposits up by 2.4% to QAR 76.9bn in H1 2019 v H1 2018 representing 54% of the total funding base
- ◆ Well diversified funding mix
- ◆ Shareholders' equity represents 15% of funding mix
- ◆ Syndicated loan issuance of USD 750m in Dec 2018

#### Debt issued and other borrowed funds

| Issuance Type (QARm)        | H1 2019 | H1 2018 |
|-----------------------------|---------|---------|
| Subordinated Notes          | 3,437   | 3,436   |
| EMTN                        | 6,272   | 7,906   |
| Senior Notes                | 1,650   | 2,585   |
| Other loans (including CPs) | 9,805   | 12,124  |
| Total                       | 21,165  | 26,051  |

#### **Total funding mix – 30 June 2019**



#### **Commercial Bank credit ratings**

| Rating  | Foreign Ccy<br>Deposits/IDR |         | Bank Outlook |        | Date   |
|---------|-----------------------------|---------|--------------|--------|--------|
| Agency  | LT                          | ST      | Strength     |        |        |
| Moody's | A3                          | Prime 2 | ba1          | Stable | Jul 19 |
| Fitch   | Α                           | F1      | bb+          | Stable | Mar19  |
| S&P     | BBB+                        | A-2     | bb+          | Stable | Jun19  |

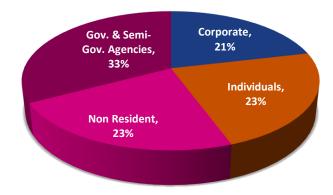


### Well diversified deposit portfolio

#### **Summary**

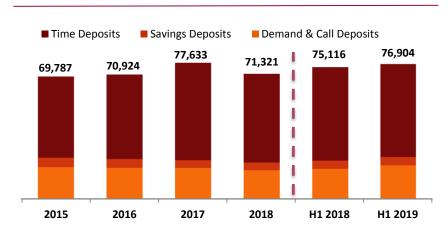
- ◆ Customers' deposits increased by 2.4% to QAR 76.9 Bn v H1 2018
- ◆ Diversified deposit mix with Government and Semi-Government at 25%, corporate at 26% and individuals at 30%
- ◆ Current and Savings accounts deposit composition remains stable at 31% of the deposit base.
- ◆ The mix of Qatar non resident deposit is 19%.

#### Qatari banks deposits breakdown by sector – May 2019

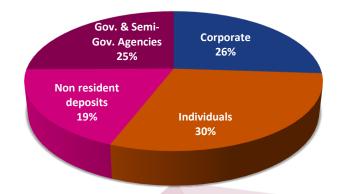


Source: QCB

#### **Customers' deposits (QAR million)**



#### Deposits by customer type – June 2019





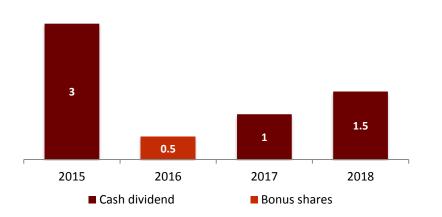
## **Capitalization Levels – 30 June 2019**

#### **Summary**

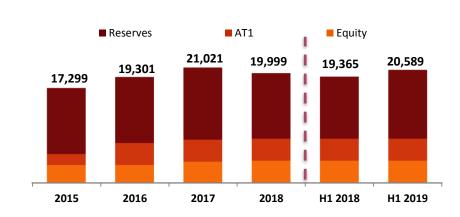
Total equity at QAR 20.6bn up by QAR 0.6bn from Q4 2018, due to:

- Increase in retained earnings by QAR 0.3bn on account of profits of H1 2019 adjusted by the dividends payment of 2018.
- ◆ Increase in fair value reserves by QAR 0.4bn.
- ◆ Capital Adequacy Ratio at 16.3% (Basel III)

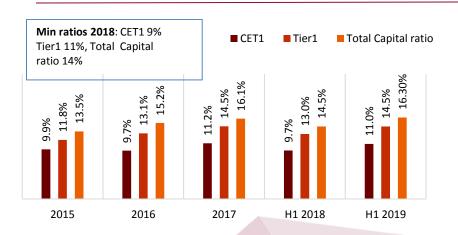
#### **Dividend distribution per share (QAR)**



#### **Total equity (QAR million)**



#### **Capital Adequacy Ratio (Basel III)**





- CONSOLIDATED HIGHLIGHTS AND PERFORMANCE
- > COMMERCIAL BANK FINANCIAL PERFORMANCE
- > SUBSIDIARIES AND ASSOCIATES FINANCIAL PERFORMANCE
- > STRATEGIC INTENT



## Commercial Bank Financial Performance – Half year ended 30 June 2019 (Domestic)

#### **Profitability**

| QAR Million         | H1 2019 | H1 2018 | %      |
|---------------------|---------|---------|--------|
| Net interest income | 1,069   | 1,110   | -3.7%  |
| Non-interest income | 514     | 478     | 7.5%   |
| Total costs         | 422     | 458     | -7.9%  |
| Net provisions      | 313     | 366     | -14.5% |
| Net profit          | 849     | 764     | 11.1%  |

#### **Balance Sheet**

| QAR Million            | H1 2019 | H1 2018 | %     |
|------------------------|---------|---------|-------|
| Total assets           | 123,896 | 120,914 | 2.5%  |
| Loan & advances        | 73,669  | 74,045  | -0.5% |
| Securities investments | 21,073  | 18,987  | 11.0% |
| Customers' deposits    | 67,225  | 64,423  | 4.3%  |
| Total equity           | 20,531  | 19,686  | 4.3%  |

#### **Performance Ratios**

|               | H1 2019 | H1 2018 |
|---------------|---------|---------|
| ROAE (Consol) | 9%      | 7.5%    |
| ROAA          | 1.4%    | 1.2%    |
| NIM           | 2.2%    | 2.2%    |

### **Capital**

| QAR Million         | H1 2019 | H1 2018 |
|---------------------|---------|---------|
| RWA (QAR million)   | 92,942  | 97,996  |
| CET 1 ratio         | 11.4%   | 10.1%   |
| Total Capital ratio | 16.1%   | 14.3%   |



- CONSOLIDATED HIGHLIGHTS AND PERFORMANCE
- COMMERCIAL BANK FINANCIAL PERFORMANCE
- > SUBSIDIARIES AND ASSOCIATES FINANCIAL PERFORMANCE
- > STRATEGIC INTENT

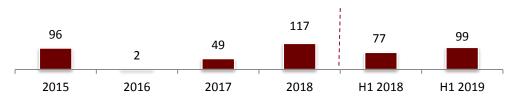


## **Alternatifbank Results – Half year ended 30 June 2019**

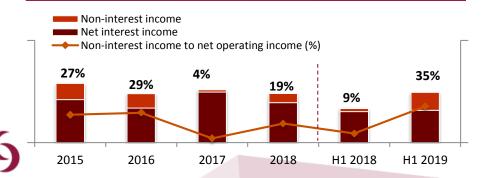
#### **Alternatifbank of Turkey**

- ♦ Net profit after tax at TL 99m v TL 77m in H1 2018
- ◆ Operating income up by TL 158m v H1 2018
- Operating expenses up by TL 19m v H1 2018
- ◆ Total Loan losses up by TL 100m v H1 2018
- ◆ Loan book up to TL 17.7bn v TL 16.5bn in H1 2018
- ◆ Customers' deposits up to TL 15.3bn v TL 13.4bn in Q1 2018
- ◆ CB injected USD 50 million capital into Alternatif Bank

#### **Net Profit (TL million)**



#### Net operating income (TL million)



#### **Profitability**

| TL million               | H1 2019 | H1 2018 |
|--------------------------|---------|---------|
| Operating Income         | 491     | 333     |
| Total Operating Expenses | (188)   | (169)   |
| Total Provision          | (178)   | (78)    |
| Profit Before Tax        | 125     | 86      |
| Tax Expenses             | (26)    | (9)     |
| Net Profit *             | 99      | 77      |

#### **Balance Sheet**

| TL million                        | H1 2019 | H1 2018 |
|-----------------------------------|---------|---------|
| Assets                            |         |         |
| Cash and Balanceswith Cetral Bank | 3,026   | 2,799   |
| Due from banks                    | 3,651   | 1,879   |
| Loans and advances to customers   | 17,748  | 16,426  |
| Total Investments                 | 3,618   | 2,832   |
| Other Assets                      | 2,103   | 1,829   |
| Total Assets                      | 30,146  | 25,765  |
| Liabilities & Equity              |         |         |
| Due to banks                      | 607     | 1,204   |
| Customers' deposit                | 15,345  | 13,419  |
| Other borrowed funds              | 10,678  | 8,507   |
| Other Liabilities                 | 1,126   | 1,199   |
| Shareholders Equity               | 2,391   | 1,436   |
| Total Liabilities and Equity      | 30,146  | 25,765  |

<sup>\*</sup> Net Profit excludes TL 35m from MTM on AT1 capital that is eliminated on consolidation.

## **Associates' Performance Half year ended 30 June 2019**

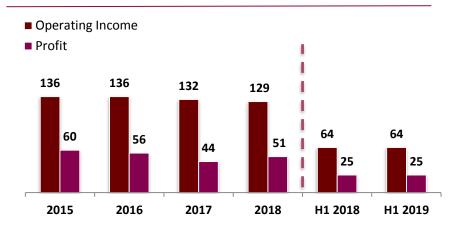
#### **National Bank of Oman (NBO)**

- Net profit after tax at OMR 25m, remains constant from OMR 25m in H1
   2018
- ◆ Net operating income OMR 64m, remains constant from H1 2018
  - ♦ Net interest income up 1% to OMR 46.3m
  - ♦ Non-interest income increased 3% to OMR 18m
- ♦ Net provisions OMR 3m, down by 9% from H1 2018
- ♦ Loan portfolio Increased by 6% at OMR 2.8bn v H1 2018
- ◆ Customers' deposits up by 0.1% from Q1 2018

#### **United Arab Bank (UAB)**

◆ UAB continues to be an asset held for sale in Q2 2019.

#### **NBO Performance (OMR million)**





- CONSOLIDATED HIGHLIGHTS AND PERFORMANCE
- COMMERCIAL BANK FINANCIAL PERFORMANCE
- > SUBSIDIARIES AND ASSOCIATES FINANCIAL PERFORMANCE
- > STRATEGIC INTENT



## **Strategic intent**

- 1 Maintain a minimum CET1 range of 11.0% to 11.5%
- De-risk legacy assets, diversify the portfolio and proactively exit high risk names
- Reshape and diversify our loan book
- 4 Costs broadly held flat until CB moves back into alignment with the market average
- 5 Focus on client experience as a key differentiator
- 6 Deepen our digital leadership through end-to-end process automation
- 7 'One Team One Bank' culture
- 8 Market leader for compliance and good governance
- A region-wide 'Alliance of banks' with closer integration of risk protocols and business strategy for sustainable earnings



# Thank you

